

JOB OPPORTUNITY ANNOUNCEMENT

OPEN TO: All Interested Applicants

POSITION: Field Technical Officer (FTO)
Developmental level

OPENING DATE: October 16, 2015

CLOSING DATE: November 10, 2015

WORK HOURS: Full Time, 40 hours per week

SALARY: Grade FSN 7 (\$18,621 per year)/FSN 8 (\$21,357 per year)
(developmental)
Grade level commensurate with relevant experience.

OTHER: Agency Security Clearance is Required

The US Embassy Panama is seeking two individuals for the position of Field Technical Officer.

Basic Duties and Responsibilities

- Manages technical systems and equipment.
- Provides user support on technical systems.
- Provides contractor/vendor management.
- Develops relationships and sustains networks with international colleagues and customers.
- Develops and maintains knowledge, skills, and expertise through self-development activities.

The successful candidate will provide both engineering and systems administration services. The primary responsibility will be to provide hardware, operating systems, and software applications support on different commercial platforms with proprietary bureau applications. Within access limits, administers security on deployed systems aligned with enterprise policies. The candidate will support a client-server based technical system and will need to demonstrate the ability to manage systems and equipment providing superior level support to users in person, by telephone, and via video conferencing. The candidate should have the ability to gather information and use critical thinking skills, applying logic to resolve an array of technical system problems.

The candidate may be expected to work extended hours, weekends, and holidays outside of bureau's normal business hours to support troubleshooting, upgrades, and/or world events. The Technical Officer reports to a senior regional engineer and is part of a team comprised of technical officers at several bureaus.

The candidate will be requested to undertake occasional worldwide travel to support its mission.

Qualifications Required:

NOTE: All applicants must address each qualification/requirement detailed below with specific and comprehensive information supporting each item.

Education:

University degree/diploma in an applicable technical field or professional qualification in electrical, electronics, telecommunications engineering, or a related discipline.

Prior Work Experience:

Typically 3-5 years of significant work experience in electrical, electronics, telecommunications or in a related discipline.

Language Proficiency:

Level IV (fluent): reading, written & spoken English and Spanish is required.

Knowledge:

- Broad knowledge of a wide range telecommunications system including satellite collection, television, radio, computers, interference suppressors, ETL switch, Harris Router, Fiber optics (cable Transmit and Receive) and distribution/recording equipment.
- Working knowledge of HTML, scripting language (Javascript)
- Working knowledge of cloud-based architectures
- Working knowledge of VM Ware, MS operating platforms & networking.

Skills & Abilities:

- Ability to maintain current technical mission systems to ensure performance, reliability, and availability.
- Information-gathering and critical thinking skills, applying logic to resolve an array of technical system problems.
- Ability to work collaboratively and effectively in a multicultural, dispersed team environment.
- Ability to share knowledge, skills and common practices with colleagues.
- Ability to prioritize tasks to meet mission requirements.
- Time management and organizational skills.
- Ability to communicate clearly, both orally and in writing.

Supervision:

Given: The developmental FTO does not supervise any employees.

Received: Work is performed independently, under the general supervision of the Regional Engineer and/or more senior FTOs.

Special Requirements:

The FTO may be required to work extended hours, weekends, and holidays and be on-call and will be required to undertake occasional worldwide travel.

SELECTION PROCESS

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Selected candidates will be tested in English and Spanish to determine language level.

TO APPLY

Interested candidates for this position must submit the following or the application will not be considered:

1. An updated resume or curriculum vitae, together with a cover letter, explaining how you are able to meet all of the requirements for this position. Only those candidates providing specific and comprehensive information supporting each of the essential requirements will receive further consideration for this position.
3. Any other documentation (e.g., essays, certificates, awards, copies of degrees earned) that addresses the qualification requirements of the position as listed above.

THE US MISSION IN PANAMA PROVIDES EQUAL OPPORTUNITY AND FAIR AND EQUITABLE TREATMENT IN EMPLOYMENT TO ALL PEOPLE WITHOUT REGARD TO RACE, COLOR RELIGION, SEX, NATIONAL ORIGIN, AGE, DISABILITY, POLITICAL AFFILIATION, MARITAL STATUS, OR SEXUAL ORIENTATION. THE DEPARTMENT OF STATE ALSO STRIVES TO ACHIEVE EQUAL EMPLOYMENT OPPORTUNITY IN ALL PERSONNEL OPERATIONS THROUGH CONTINUING DIVERSITY ENHANCEMENT PROGRAMS.

SUBMIT APPLICATION TO

Please e-mail your application to panamaoscrecruitment@state.gov

CLOSING DATE FOR THIS POSITION: 10 November 2015